

Chartley Chucks

COVID-19- Keeping Us All Healthy

Dear Customers,

In view of the recent pandemic, we at Chartley Chucks have looked into how **we can remain open**, but limit the risk to ourselves and our customers during this worrying time. **If you or anyone in your immediate circle of family or friends who are ill we respectfully ask you not to put us at risk. We have vulnerable adults living here.**

To purchase supplies or chickens please follow the guide below.

- 1 With immediate effect our opening times have been suspended indefinitely.
- 2 If you wish to buy supplies or chickens you need to make an appointment, **email** or **Tel 07736 960835** (if you are now stood by our gate please phone the mobile no above)
- 3 We will be operating spaced out time slots and respectfully ask all customers to adhere to social distancing.
- 4 We request that one person conducts the business and for any other adults or children to remain either at home or in the car and not to wander around.
- 5 If you can pre order your items including hybrid chickens in advance and pay for them online we can swiftly and safely have your order ready for collection. This will be discussed and confirmed when you make your booking.
- 6 We ask all customers to carry out their business swiftly and to not expect long conversations. We are more than happy to talk on the phone or via email.
- 7 If you have booked holiday Boarding you need to contact us prior to arrival so we can advise you of our booking in procedure. And likewise on returning you need to contact us before collection so we can advise procedure.

Thank you for following these guidelines, we may need to update them as new advice is released. Stay safe